

Vittaverse Ltd. Privacy Policy

Vittaverse Ltd. cares deeply about your privacy. We collect and utilize personal data only when necessary to provide you with our exceptional products, services, websites, and mobile applications (collectively, our "Services").

At Vittaverse Ltd., we empower visitors of our site, www.vittaverse.com, to maintain control over their personal data. We provide controls that enable users/subscribers to manage the privacy of personal data collected by our service. This Privacy Policy outlines how Vittaverse processes and safeguards this data.

If you have any questions about our practices or your rights described below, please reach out to our Data Protection Officer ("DPO") and our dedicated support team at support@vittaverse.com. This inbox is actively monitored to ensure a trustworthy experience for you.

This document, subject to periodic updates, elucidates our use and processing of your personal information. Additionally, it provides guidance on contacting us for any inquiries regarding your personal information.

Vittaverse.com offers online services, including broker reviews and market updates, via its websites, mobile apps, and partner platforms. The following information applies to all these platforms.

Types of Personal Information Used by Vittaverse.com

When working with us we may collect relevant information necessary to fulfill your requests. This may include your name, contact details (email, address, and telephone number), and other data that directly or indirectly identifies you.

During your website visits, even without specific requests, we may collect certain information such as your IP address, browser details, computer's operating system, and pages viewed. If you're using a mobile device, we may also collect device-specific data and location details. While this information alone may not identify you, it's still considered personal information.

We may also receive information about you through certain social media services.

Purposes of Collecting, Using, and Sharing Personal Data

- **Customer Service:** Your details enable us to provide prompt support when needed.
- **Customer Reviews:** We may use your contact information to request feedback on our services, enhancing our offerings.
- **Marketing Activities:** With your consent, we use your information for marketing purposes. You can opt out at any time.
- **Other Communications:** We may contact you via email to respond to requests or gather feedback.
- **Market Research:** Participation in market research is optional and requires your consent.
- **Fraud Detection and Prevention:** Personal information may be used to prevent illegal activities.
- **Service Improvement:** We analyze personal data for improving our services and user experience.

Third-Party Data Sharing

We may share personal data with third parties under specific circumstances:

- **Third-Party Service Providers:** Selected third parties process personal information on our behalf, bound by confidentiality agreements.
- **Business Partners:** Information may be shared with partners to provide relevant offers and services, governed by their privacy policies.
- **Competent Authorities:** Personal data may be shared if required by law or for crime prevention purposes.
- **Technical Data Analysis Providers:** External service providers may analyze technical data with strict confidentiality and security measures.

For the full Privacy Policy and to learn about our mobile device practices, security measures, and data protection rights, please visit <https://vittaverse.com/en/privacy-policy>.

How Users Can Request Data Deletion

You have the right to request the closure of your account or the deletion of your personal data from our platform. To do so, please send an email to support@vittaverse.com and include the following details:

- Name
- Last Name
- Email Address to be deleted

We will remove your details from our internal repository within 30 days of receiving your request. Please note the following conditions:

- All services must be canceled prior to account closure. If there are any active services in the account, closure cannot be processed.
- Upon closing your account, you may request that your personal data be deleted. It may take up to 30 days for account data to be deleted. After deletion, you will no longer be able to access your account, and it will be permanently closed.

If you request deletion of your personal data and that data is necessary for the products or services you have purchased, we will honor the request unless the data is required for our legitimate business purposes, legal obligations, or contractual record-keeping requirements.

For any questions or assistance regarding the deletion of your personal data, please contact us at support@vittaverse.com.



Security Measures

Vittaverse employs reasonable measures to prevent unauthorized access and misuse of personal information. We utilize encryption, strict access controls, and follow industry standards for data storage and protection.

Contact Information

For questions or requests regarding your personal data, please contact our support team at support@vittaverse.com.

Thank you for entrusting us with your privacy.

Sincerely,

Vittaverse Ltd.